

# Sickle Cell Disease Association of America, Inc. Standard CBO/Nonprofit Operations Requirements

#### A. Infrastructure

- 1. CBO must be a non-profit organization in good standing as required by the IRS and state law.
- 2. CBO must maintain at least one (1) full-time or full-time equivalent (FTE) Executive Director or administrator with a focus on fundraising.
- 3. CBO must employ and utilize a minimum of two (2) community health workers (CHWs) who must be training with approved CHW program and HIPAA-certified; training must include academic background, skills, and field instruction.
- 4. CBO will make an effort to hire and/or maintain at least one (1) full-time or full-time equivalent (FTE) Hemoglobinopathy Educator or Counselor with a focus on community based care coordination.
- 5. CBO will maintain proper personnel policies and comply with all applicable employment laws
- 6. CBO will maintain one or more business (corporate) bank accounts. All deposits of CBO funds will be into this (these) account(s).
- CBO will maintain appropriate accounting systems and provide a capacity for backing up data.
- 8. CBO will conduct any annual business meeting as may be required by state law and/or CBO bylaws.

## **B. Service Areas**

All CBO programs shall have documented a clearly defined geographic service area. This must be made known to the general public. The CBO is encouraged to provide joint programs in collaboration with other CBOs within the area.

# C. Funding

- 1. CBO will conduct at least one or more fundraising activities each year. At least one of these activities should be non-event based (direct mail solicitation, planned giving program, membership drive, etc.) in order to demonstrate sustainability.
- CBO will maintain an up-to-date database on all donors/sponsors. CBO may use its own select database with information reporting capability according to IRS reporting standards.

## D. Training and Development

- 1. CBO will demonstrate efforts to participate in training and development.
- 2. CBOs are required to attend a virtual sub-awardee meeting each fall before or during the national convention. An executive director or program manager is required to attend, along with all grant-supported CHWs.
- 3. CBOs are required at a spring meeting; an executive director and/or program manager is requested. CBOs may bring up to 2 staff members; no CHWs are required to attend.
- 4. CBOs will be required to present project updates during meetings.

## E. Marketing and Communications

- 1. CBO phone must be a dedicated line and listed in local phone books under the legal name of the CBO and its operating office address.
- 2. CBO will have access to a fax line and high-speed Internet capability.
- 3. CBO will maintain a local and statewide media list.
- 4. CBO will register with appropriate public health and social service organizations for information and referrals.
- 5. CBO will maintain at least 2 forms of content: a web site, brochure, Facebook page, or newsletter (published and distributed on a regular basis).

## F. Governance

- 1. CBO boards will be elected (by members or directors, as appropriate) through a defined election process
  - i. Directors will have defined terms of office.
  - ii. Board committees or positions will be designated for various functions, such as finance, programs, nominating, etc.
- 2. CBOs will maintain all appropriate corporate records (meeting minutes, financial statements, contracts, leases, etc.) and make records available to the general public as may be required by state and/or federal law.
- 3. CBO boards will operate under an annual board-approved budget and program plan.
- 4. CBO will conduct, or cause to be conducted, an annual audit of finances. Such audit need not be a certified audit unless otherwise required.
- 5. CBO will adopt a *conflict of interest* policy and each director will sign a copy of the policy each year.
- 6. CBO will maintain a directors and officers liability insurance policy.
- 7. CBO will obtain event liability insurance coverage for all appropriate activities.
- 8. CBO will maintain required state and federal agency corporate filings.